

International Congress on Tourism, Culture and Economy (ITEC'24) 8-10 May 2024/ Skopje, North Macedonia



# ITEC'24

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# ITEC' 24 INTERNATIONAL CONGRESS ON TOURISM, CULTURE AND ECONOMY

8-10 May 2024/ Skopje, North Macedonia

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Edited by

Prof. Dr. Hakan KOÇ

Assoc. Prof. Dr. Liza Alili SULEJMANI

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Prof. Dr. Hakan KOÇ

Assoc. Prof. Dr. Liza Alili SULEJMANI

Total Number of Papers: **189**

The Number of Papers from Türkiye: **85**

Other Countries: **104**

Participant Countries: **(23)**

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Pakistan, Morocco, Portugal, China, Uzbekistan, Bosnia-Herzegovina,  
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*All submissions have undergone a double-blind peer review process*

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**09 MAY 2024 Face to Face Session 1, Hall 1 (Subject: Tourism)**

**Thursday, 09 May / 09:00 - 10:30**

| <b>Moderator: Assoc. Prof. Dr. Şenay Güngör</b>                                                                 |                                                                          |
|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| <b>TOPIC TITLE</b>                                                                                              | <b>AUTHOR/S</b>                                                          |
| Digital and technological transformation of Cappadocia valleys: Kızılçukur, Meskendir, Güllüdere 1, Güllüdere 2 | Şenay Güngör, Emre Elbaşı, Beyda Sadıkoğlu, Utku Eren Bağcı, Ömer Uzunel |
| Conceptual perspective on environmentally friendly approaches in sustainable tourism types of Sivas             | Serap Inceöz, Afıtap Bulut                                               |
| The best tourism villages initiative: A review on the current situation in Türkiye                              | Gizem Özgürel, Özge Gülü Demirbulat                                      |
| Giresun, a city on the black sea coast; where is it in global warming?                                          | Fatma Emiroğlu Aydın                                                     |
| The effect of gastronomy routes on the sustainability of tourism                                                | Alparslan Mustafa Tuncer, Mustafa Sarkım                                 |
| The road to gastrodevelopment: A research on Balıkesir, a candidate to become a city of creative gastronomy     | Gizem Özgürel                                                            |

**09 MAY 2024 Face to Face Session 1, Hall 2 (Subject: Economy)**

**Thursday, 09 May / 09:00 - 10:30**

| <b>Moderator: Assoc. Prof. Dr. Uğur Uğur</b>                                                       |                                            |
|----------------------------------------------------------------------------------------------------|--------------------------------------------|
| <b>TOPIC TITLE</b>                                                                                 | <b>AUTHOR/S</b>                            |
| The relationship between tourism revenues and real effective exchange rate and inflation in Turkey | İlkay Noyan Yalman, Şerife Merve Koşaroğlu |
| Energy outlook of Balkan countries and evaluation of policies on energy transformation             | Halil İbrahim Kaya                         |
| A content analysis of scientific studies published in national indexes related to quiet quitting   | Sevtap Sarıoğlu Uğur                       |
| Analysis of economic crisis and crisis models in Turkey                                            | Levent Aksu                                |
| The relationship between accounting errors and tricks and ethics                                   | Emin Ergun Selçuk                          |
| The Relationship Between Knowledge, Trust and Behavior Towards Environmentally Friendly Products   | Uğur Uğur                                  |

Digital and technological transformation of Cappadocia valleys: Kızılçukur, Meskendir, Güllüdere 1, Güllüdere 2

Şenay Güngör<sup>1</sup>, Emre Elbaşı<sup>2</sup>, Beyda Sadıkoğlu<sup>3</sup>, Utku Eren Bağcı<sup>4</sup> & Ömer Uzunel<sup>5</sup>

One of the first places that comes to mind when it comes to tourism in Turkey is the Cappadocia Region. Due to its rich geological and geomorphological heritage, Cappadocia is one of the most visited destinations in the world. In fact, in the first half of 2023, the number of international tourists visiting Cappadocia exceeded 2 million. Considering that the economy of the Cappadocia region is largely based on tourism, it is understood that the quality and technology integration levels of the touristic services offered in the region are of great importance. In this context; as a result of the observations made in Kızılçukur, Meskendir, Güllüdere 1 and Güllüdere 2 valleys, where the important hiking routes of the Cappadocia Region are located, it has been observed that the digital level of the routes is insufficient. It has been observed that the telephone networks in the area are very low or have completely lost their signal strength. In addition, it was determined that the materials such as maps and brochures used by tourism agencies to introduce the valleys are simple and incomplete. It is thought that this situation negatively affects the tourists' orientation and touristic experience in the field. Eliminating these deficiencies identified in the field, improving the digital level of the abovementioned hiking routes and increasing the added value in destinations are among the main objectives of our study. Within the scope of the study, a mobile application that can work both online and offline on hiking routes has been prepared. 3D modeling of Kızılçukur, Meskendir, Güllüdere 1 and Güllüdere 2 valleys were made using Geographical Information Systems (GIS). In addition, a website has been created to enable tourists to easily access all the abovementioned information, visuals and technological applications related to the routes. As it is known, the effective use of information and communication technologies in touristic regions not only increases the satisfaction levels of tourists, but also positively affects the attraction of qualified tourists to the region. When the tangible and intangible outputs of this study are evaluated, it is thought that it will serve the social and economic development of the region and set an example for the digital transformation of other routes in the region.

**Keywords:** Nevşehir, Cappadocia, Cappadocia valleys, tourism route.

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